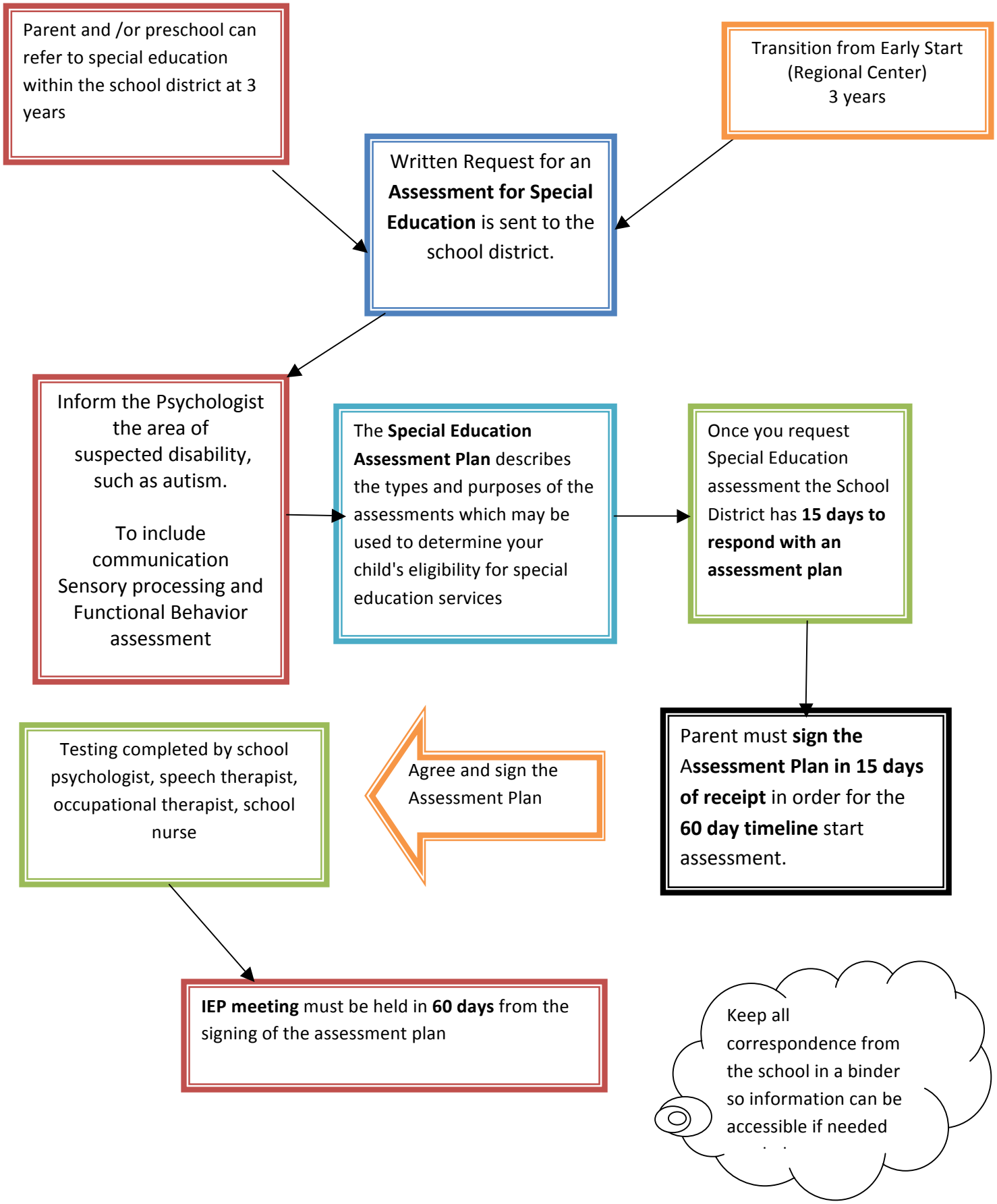Visual Model: Referral Process for Special Education